

FUND NAME	ADDRESS	EMAIL, WEBSITE, TELEPHONE & FAX NUMBERS	MEDICAL CLAIMS ENQUIRIES	MEMBERSHIP ENQUIRIES	FUND IDENTIFICATION CODE (these may help in identifying the patient's fund) * denotes official fund HCP code	ECLIPSE PARTICIPANT ID
<b>ACA Health Benefits Fund</b>	Locked Bag 2014 WAHROONGA NSW 2076	Ph: 1300 368 390 Fax: 02 9847 3357 <a href="http://www.acahealth.com.au">http://www.acahealth.com.au</a> <a href="mailto:info@acahealth.com.au">info@acahealth.com.au</a>	Ph: 1300 368 390  <a href="mailto:medicalclaims@acahealth.com.au">medicalclaims@acahealth.com.au</a>	Ph: 1300 368 390  <a href="mailto:membership@acahealth.com.au">membership@acahealth.com.au</a>	ACA*	ACA
<b>AIA Health Insurance</b>  <small>myOwn, RACQ and AIA Health Insurance are issued by AIA Health Insurance Pty Ltd. Access Gap Cover is payable under all brands.</small>	PO Box 7302 MELBOURNE VIC 3004	Ph: 1800 333 004  <a href="https://www.aia.com.au">https://www.aia.com.au</a> <a href="mailto:health.memberservices@aia.com.au">health.memberservices@aia.com.au</a>	Medical Claims Enquiries Ph: 1300 300 338  <a href="mailto:health.claims@aia.com.au">health.claims@aia.com.au</a>	Membership Enquiries Ph: 1300 300 338  <a href="mailto:health.memberservices@aia.com.au">health.memberservices@aia.com.au</a>	MYO*	MYO
<b>Australian Unity Health Limited</b> <small>Benefits will be payable up to the Medicare Benefits Schedule (MBS) only for the following products: Saver Hospital (B1) Simple Hospital (YB2 &amp; YB3), Smart Start (LB), Care 'n Repair (BA &amp; BA3), Budget Hospital (B2), Simple Saver (YCB &amp; YCC).</small>	271 Spring St MELBOURNE VIC 3000	Ph: 13 29 39 Fax: 1800 852 030 <a href="http://www.australianunity.com.au/">http://www.australianunity.com.au/</a> <a href="mailto:customerservice@australianunity.com.au">customerservice@australianunity.com.au</a>	Ph: 1800 035 360  <a href="mailto:customerservice@australianunity.com.au">customerservice@australianunity.com.au</a>	Customer Service Centre Ph: 13 29 39  <a href="mailto:customerservice@australianunity.com.au">customerservice@australianunity.com.au</a>	AUF* ANA AU GU	AUH
<b>CBHS Corporate Health Pty Ltd</b>	Locked Bag 5098 PARRAMATTA NSW 2124	Ph: 1300 586 462 Fax: 02 8604 3576 <a href="https://www.cbhscorporatehealth.com.au/">https://www.cbhscorporatehealth.com.au/</a> <a href="mailto:access@cbhscorp.com.au">access@cbhscorp.com.au</a>	Ph: 1300 586 462 Fax: 02 8604 3576 <a href="mailto:access@cbhscorp.com.au">access@cbhscorp.com.au</a>	Member Care Ph: 1300 586 462 Fax: 02 8604 3576	CBC*	CBC
<b>CBHS Health Fund Limited</b> <small>Previously called Commonwealth Bank Health Society</small>	Locked Bag 5014 PARRAMATTA NSW 2124	Ph: 1300 654 123 Fax: 02 9843 7676 <a href="https://www.cbhs.com.au/">https://www.cbhs.com.au/</a> <a href="mailto:access@cbhs.com.au">access@cbhs.com.au</a>	Ph: 1300 654 123 Fax: 02 9843 7676 <a href="mailto:access@cbhs.com.au">access@cbhs.com.au</a>	Member Care Ph: 1300 654 123 Fax: 02 9843 7676	CBH* CBHS	CBH
<b>Defence Health Ltd</b> <small>Previously called Army Health Benefits Society</small>	PO Box 7518 MELBOURNE VIC 3004	Ph: 1800 335 425 Fax: 1300 665 096 <a href="https://www.defencehealth.com.au/">https://www.defencehealth.com.au/</a> <a href="mailto:info@defencehealth.com.au">info@defencehealth.com.au</a>	Access Gap Section Ph: 1800 656 329  <a href="mailto:hosmedclaims@defencehealth.com.au">hosmedclaims@defencehealth.com.au</a>	Membership Department Ph: 1800 335 425 Fax: 1300 665 096	AHB* DEF	DHF
<b>GMHBA Limited</b>  <small>Frank Health Insurance is a brand of GMHBA</small>	PO Box 761 GEELONG VIC 3220	Ph: 1300 446 422 Fax: 03 5221 4582 <a href="https://www.gmhba.com.au/">https://www.gmhba.com.au/</a> <a href="mailto:service@gmhba.com.au">service@gmhba.com.au</a>	Access Gap Section Ph: 1300 446 422  <a href="mailto:providers@gmhba.com.au">providers@gmhba.com.au</a>	Membership Department Ph: 1300 446 422  <a href="mailto:service@gmhba.com.au">service@gmhba.com.au</a>	GMH*	GMH
<b>HBF Health Limited</b> <small>GMF/Healthguard has merged with HBF. HBF participates in all states except WA.</small>	GPO Box 1440 PERTH WA 6845	Ph: 13 34 23  <a href="https://www.hbf.com.au/">https://www.hbf.com.au/</a> <a href="mailto:memberservices@hbf.com.au">memberservices@hbf.com.au</a>	Medical Claims Enquiries Ph: 1300 810 475  <a href="mailto:expresspayqueries@hbf.com.au">expresspayqueries@hbf.com.au</a>	Membership Enquiries Ph: 1300 810 475  <a href="mailto:memberservices@hbf.com.au">memberservices@hbf.com.au</a>	HBF*	HBF
<b>Health Care Insurance Ltd</b>	PO Box 931 BURNIE TAS 7320	Ph: 1800 804 950 Fax: 1800 643 969 <a href="http://www.hciltld.com.au/">http://www.hciltld.com.au/</a> <a href="mailto:enquiries@hciltld.com.au">enquiries@hciltld.com.au</a>	Claims Enquiries Ph: 1800 804 950 Fax: 1800 643 969 <a href="mailto:enquiries@hciltld.com.au">enquiries@hciltld.com.au</a>	Membership Enquiries Ph: 1800 804 950 Fax: 1800 643 969 <a href="mailto:enquiries@hciltld.com.au">enquiries@hciltld.com.au</a>	HCI*	HCI

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<b>Health Insurance Fund of Australia</b>	GPO Box X2221 PERTH WA 6847	Ph: 1300 134 060 Fax: 08 9328 3345 <a href="http://www.hif.com.au/">http://www.hif.com.au/</a> info@hif.com.au	Ph: 1300 134 060 Fax: 08 9328 3345 medical.team@hif.com.au	Ph: 1300 134 060 Fax: 08 9328 3345 info@hif.com.au	HIF*	HIF
<b>Health Partners</b>	GPO Box 1493 ADELAIDE SA 5001	Ph: 1300 113 113 Fax: 08 8113 2259 <a href="http://www.healthpartners.com.au/">http://www.healthpartners.com.au/</a> ask@healthpartners.com.au	Access Gap Claims Assessor Ph: 1300 113 113 Fax: 08 8004 9113 medicalclaims@healthpartners.com.au	Ph: 1300 113 113 Fax: 08 8113 2259 ask@healthpartners.com.au	SPS* HP	SPS
<b>Navy Health Ltd</b>	PO Box 172 BOX HILL VIC 3128	Ph: 1300 217 736 Fax: 03 9899 4234 <a href="http://navyhealth.com.au/">http://navyhealth.com.au/</a> query@navyhealth.com.au	Medical Claims Assessor Ph: 1300 217 736 Fax: 03 9899 4234 query@navyhealth.com.au	Ph: 1300 217 736 Fax: 03 9899 4234 query@navyhealth.com.au	NHB*	NHB
<b>Onemedifund</b>	Locked Bag 25 WOLLONGONG DC NSW 2500	Ph: 1800 148 626 Fax: 1300 673 406 <a href="https://www.onemedifund.com.au/">https://www.onemedifund.com.au/</a> info@onemedifund.com.au	Ph: 1800 148 626 Fax: 1300 673 406 info@onemedifund.com.au	Ph: 1800 148 626 Fax: 1300 673 406 info@onemedifund.com.au	OMF*	OMF
<b>Peoplecare Health Insurance</b> <small>Previously Lysaght Peoplecare</small>	Locked Bag 33 WOLLONGONG DC NSW 2500	Ph: 1800 808 690 Fax: 1300 673 405 <a href="https://www.peoplecare.com.au/">https://www.peoplecare.com.au/</a> info@peoplecare.com.au	Ph: 1800 808 690 Fax: 1300 673 405 info@peoplecare.com.au	Ph: 1800 808 690 Fax: 1300 673 405 info@peoplecare.com.au	LHM*	LHM
<b>Phoenix Health Fund Limited</b> <small>Previously called Phoenix Welfare Association</small>	PO Box 156 NEWCASTLE NSW 2300	Ph: 1800 028 817 Fax: 02 4968 2229 <a href="http://www.phoenixhealthfund.com.au/">http://www.phoenixhealthfund.com.au/</a> enquiries@phoenixhealthfund.com.au	Ph: 1800 028 817 Fax: 02 4968 2229 medicalclaims@phoenixhealthfund.com.au	Ph: 1800 028 817 Fax: 02 4968 2229 claims@phoenixhealthfund.com.au	PWA*	PHF
<b>Police Health Limited</b> <small>Emergency Services Health is a brand under Police Health, retaining the Eclipse ID of EHS.</small>	PO Box 6111 ADELAIDE SA 5000	Ph: 1300 057 054 Fax: 08 8112 7099 <a href="http://www.policehealth.com.au/Home/providerenquiries@policehealth.com.au">http://www.policehealth.com.au/Home/ providerenquiries@policehealth.com.au</a>	Ph: 1300 057 054 Fax: 08 8112 7099 providerenquiries@policehealth.com.au	Ph: 1300 057 054 Fax: 08 8112 7099 providerenquiries@policehealth.com.au	SPE* PH	POL
<b>Queensland Country Health Fund Pty Ltd</b> <small>Previously called MIM Employees Health Fund Society. Access Gap Cover payable under all QCH Fund products including Territory Health Fund.</small>	PO Box 42 AITKENVALE QLD 4814	Ph: 07 4412 3500  <a href="https://www.queenslandcountry.health">https://www.queenslandcountry.health</a> info@queenslandcountry.health	Ph: 07 4412 3500  info@queenslandcountry.health	Ph: 1800 813 415  info@queenslandcountry.health	QCH* MIM	QCH
<b>Reserve Bank Health Society Limited</b> <small>Previously called Reserve Bank Health Fund</small>	Locked Bag 23 WOLLONGONG DC NSW 2500	Ph: 1800 027 299 Fax: 1300 309 704 <a href="https://www.myrbhs.com.au/">https://www.myrbhs.com.au/</a> info@myrbhs.com.au	Ph: 1800 027 299  info@myrbhs.com.au	Ph: 1800 027 299 Fax: 1300 309 704 info@myrbhs.com.au	RBH*	RBH

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<b>see-u by HBF</b> Previously called CUA	Locked Bag 2234 BRISBANE QLD 4001	Ph: 1300 499 260 Fax: 1300 797 066 <a href="https://www.seeuhealthinsurance.com.au/">https://www.seeuhealthinsurance.com.au/</a> <a href="mailto:info@seeuhealthinsurance.com.au">info@seeuhealthinsurance.com.au</a>	Ph: 1300 499 260 Fax: 1300 797 066 <a href="mailto:cuahealth@cuahealth.com.au">cuahealth@cuahealth.com.au</a>	Membership Department Ph: 1300 499 260 Fax: 1300 797 066 <a href="mailto:cuahealth@cuahealth.com.au">cuahealth@cuahealth.com.au</a>	CPS* CUA	CHF
<b>Teachers Health Fund</b> Nurses & Midwives Health and UniHealth Insurance are brands of Teachers Health Fund. Previously called NSW Teachers Federation Health Society. Effective 1 July 2025 TUH merged with Teachers Health Fund	GPO Box 9812 SYDNEY NSW 2001	Ph: 1300 728 188 Fax: 1300 728 388 <a href="https://www.teachershealth.com.au/">https://www.teachershealth.com.au/</a> <a href="mailto:info@teachershealth.com.au">info@teachershealth.com.au</a>	Ph: 1300 728 188 <a href="mailto:Medical@TeachersHealth.com.au">Medical@TeachersHealth.com.au</a>	Ph: 1300 728 188 Fax: 1300 728 388 <a href="mailto:info@teachershealth.com.au">info@teachershealth.com.au</a>	NTF*	TFH
<b>The Doctors' Health Fund Limited</b> Previously called the AMA Health Fund	PO Box Q1749 QUEEN VICTORIA BUILDING NSW 1230	Ph: 1800 226 126 Fax: 02 9260 9958 <a href="https://www.doctorshealthfund.com.au/">https://www.doctorshealthfund.com.au/</a> <a href="mailto:info@doctorshealthfund.com.au">info@doctorshealthfund.com.au</a>	Ph: 1800 226 126 Fax: 02 9260 9958 <a href="mailto:info@doctorshealthfund.com.au">info@doctorshealthfund.com.au</a>	Ph: 1800 226 126 Fax: 02 9260 9958 <a href="mailto:info@doctorshealthfund.com.au">info@doctorshealthfund.com.au</a>	AMA*	AMA
<b>TUH</b> Union Health is a new brand issued by TUH. Previously called Queensland Teachers Union Health Society, Teacher's Union Health. Effective 1 July 2025 TUH merged with Teachers Health Fund	PO Box 265 FORTITUDE VALLEY QLD 4006	Ph: 1300 360 701 Fax: 07 3252 3239 <a href="http://tuh.com.au/">http://tuh.com.au/</a> <a href="mailto:enquiries@tuh.com.au">enquiries@tuh.com.au</a>	Ph: 1300 360 701 Fax: 07 3252 3239 <a href="mailto:enquiries@tuh.com.au">enquiries@tuh.com.au</a>	Ph: 1300 360 701 Fax: 07 3252 3239 <a href="mailto:enquiries@tuh.com.au">enquiries@tuh.com.au</a>	QTU* TUH	QTU
<b>Westfund</b> Benefits will be payable up to the Medicare Benefits Schedule (MBS) only under Basic Hospital Cover.	PO Box 235 LITHGOW NSW 2790	Ph: 02 6353 1399 Fax: 02 6352 3408 <a href="http://www.westfund.com.au/">http://www.westfund.com.au/</a> <a href="mailto:enquiries@westfund.com.au">enquiries@westfund.com.au</a>	Glenda Winterbottom Ph: 02 6352 0749 Fax: 02 6352 1954 <a href="mailto:medicalbenefits@westfund.com.au">medicalbenefits@westfund.com.au</a>	Ph: 02 6353 1399 Fax: 02 6352 3408 <a href="mailto:enquiries@westfund.com.au">enquiries@westfund.com.au</a>	WFD*	WFD

**PLEASE NOTE: AHSA FUND NAME CHANGES AND MERGERS**

- \* AHM was taken over by Medibank Private effective 1 November 2011.
- \* CBHS Corporate Health Pty Ltd is a new AHSA Fund effective from 1 September 2016.
- \* CPS Health Benefits Society (CPS) had taken over CUA Members' Benefits Friendly Society (Credicare) (CUA) and they have taken the name of Credicare Health Fund (CUA).
- \* Emergency Services Health Pty Ltd was a new AHSA Fund effective 9 January 2017, but is a brand under Police Health effective 20 June 2020.
- \* GMF/Healthguard has merged with HBF. From 13 February 2017 HBF participates in AGC in all states except WA.
- \* GMHBA has joined Access Gap Cover effective 1 April 2016.
- \* Grand United Health Fund Pty has been purchased by NIB
- \* health.com.au is a new AHSA member fund effective 1 April 2012.
- \* myOwn became an AHSA Fund effective 10 July 2017. They have changed their name to AIA Health Insurance effective 1 August 2020.
- \* Nurses & Midwives Health Pty Ltd is a new AHSA Fund effective from 16 January 2017.
- \* rt health no longer participates. They have been acquired by HCF.
- \* Transport Health Fund no longer participates. They have been acquired by HCF.
- \* UniHealth Insurance is brought to you by Teachers Health Fund.
- \* Union Health is a brand issued by TUH effective 14 September 2018.
- \* The Westfund Fund ID was updated from WDH to WFD effective 1 August 2011.

**ADDITIONAL NOTES:**

- \* Westfund -Benefits will be payable up to the Medicare Benefits Schedule (MBS) only under Basic Hospital Cover.
- \* Australian Unity Health Limited -Benefits will be payable up to the Medicare Benefits Schedule (MBS) only for the following products: