Updated March 2024

Access Gap Cover

FUND NAME	ADDRESS	EMAIL, WEBSITE, TELEPHONE & FAX NUMBERS	MEDICAL CLAIMS ENQUIRIES	MEMBERSHIP ENQUIRIES	FUND IDENTIFICATION CODE (these may help in identifying the patient's fund) * denotes official fund HCP code	ECLIPSE PARTICIPANT ID
ACA Health Benefits Fund	Locked Bag 2014 WAHROONGA NSW 2076	Ph: 1300 368 390 Fax: 02 9847 3357 http://www.acahealth.com.au info@acahealth.com.au	Ph: 1300 368 390 medicalclaims@acahealth.com.au	Ph: 1300 368 390 membership@acahealth.com.au	ACA*	ACA
AIA Health Insurance myOwn, RACQ and AIA Health Insurance are issued by AIA Health Insurance Pty Ltd. Access Gap Cover is payable under all brands.	PO Box 7302 MELBOURNE VIC 3004	Ph: 1800 333 004 https://www.aia.com.au health.memberservices@aia.com.au	Medical Claims Enquiries Ph: 1300 300 338 health.claims@aia.com.au	Membership Enquiries Ph: 1300 300 338 health.memberservices@aia.com.au	MYO*	MYO
Australian Unity Health Limited Benefits will be payable up to the Medicare Benefits Schedule (MBS) only for the following products: Saver Hospital (B1) Simple Hospital (YB2 & YB3), Smart Start (LB), Care 'n Repair (BA & BA3), Budget Hospital (B2), Simple Saver (YCB & YCC).	271 Spring St MELBOURNE VIC 3000	Ph: 13 29 39 Fax: 1800 852 030 http://www.australianunity.com.au/ customerservice@australianunity.com.au	Ph: 1800 035 360 providerservices@australianunity.com.au	Customer Service Centre Ph: 13 29 39 customerservice@australianunity.com.au	AUF* ANA AU GU	AUH
CBHS Corporate Health Pty Ltd CBHS Corporate Health Pty Ltd is a new AHSA Fund effective from 1 September 2016.	Locked Bag 5098 PARRAMATTA NSW 2124	Ph: 1300 586 462 Fax: 02 8604 3576 https://www.cbhscorporatehealth.com.au/ access@cbhscorp.com.au	Ph: 1300 586 462 Fax: 02 8604 3576 access@cbhscorp.com.au	Member Care Ph: 1300 586 462 Fax: 02 8604 3576	CBC*	CBC
CBHS Health Fund Limited Previously called Commonwealth Bank Health Society	Locked Bag 5014 PARRAMATTA NSW 2124	Ph: 1300 654 123 Fax: 02 9843 7676 https://www.cbhs.com.au/ access@cbhs.com.au	Ph: 1300 654 123 Fax: 02 9843 7676 access@cbhs.com.au	Member Care Ph: 1300 654 123 Fax: 02 9843 7676	CBH* CBHS	CBH
Defence Health Ltd Previously called Army Health Benefits Society	PO Box 7518 MELBOURNE VIC 3004	Ph: 1800 335 425 Fax: 1300 665 096 https://www.defencehealth.com.au/ info@defencehealth.com.au	Access Gap Section Ph: 1800 656 329 hosmedclaims@defencehealth.com.au	Membership Department Ph: 1800 335 425 Fax: 1300 665 096	AHB* DEF	DHF
Frank Health Insurance (Effective 1 May 2021)	PO Box 761 GEELONG VIC 3220	Ph: 1300 481 506 Fax: 03 5222 7478 https://www.frankhealthinsurance.com.au/ frank@frankhealthinsurance.com.au	Access Gap Selection Ph: 1300 437 265 providers@gmhba.com.au	Membership Enquiries: Ph: 1300 481 506 frank@frankhealthinsurance.com.au	GMH	GMH
GMHBA Limited	PO Box 761 GEELONG VIC 3220	Ph: 1300 446 422 Fax: 03 5221 4582 https://www.gmhba.com.au/ service@gmhba.com.au	Access Gap Section Ph: 1300 446 422 providers@gmhba.com.au	Membership Department Ph: 1300 446 422 service@gmhba.com.au	GMH*	GMH
HBF Health Limited GMF/Healthguard has merged with HBF. From 13 Feb 2017, HBF participates in all states except WA.	GPO Box 1440 PERTH WA 6845	Ph: 13 34 23 https://www.hbf.com.au/ memberservices@hbf.com.au	Medical Claims Enquiries Ph: 1300 810 475 Fax: 08 9265 6356 expresspayqueries@hbf.com.au	Membership Enquries Ph: 13 34 23 Fax: 08 9265 6356 memberservices@hbf.com.au	HBF*	HBF

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Health Care Insurance Ltd	PO Box 931 BURNIE TAS 7320	Ph: 1800 804 950 Fax: 1800 643 969 http://www.hciltd.com.au/ enquiries@hciltd.com.au	Claims Enquiries Ph: 1800 804 950 Fax: 1800 643 969 enquiries@hciltd.com.au	Membership Enquiries Ph: 1800 804 950 Fax: 1800 643 969 enquiries@hciltd.com.au	HCI*	HCI
Health Insurance Fund of Australia	GPO Box X2221 PERTH WA 6847	Ph: 1300 134 060 Fax: 08 9328 3345 http://www.hif.com.au/ info@hif.com.au	Ph: 1300 134 060 Fax: 08 9328 3345 medical.team@hif.com.au	Ph: 1300 134 060 Fax: 08 9328 3345 info@hif.com.au	HIF*	HIF
Health Partners	GPO Box 1493 ADELAIDE SA 5001	Ph: 1300 113 113 Fax: 08 8113 2259 http://www.healthpartners.com.au/ ask@healthpartners.com.au	Access Gap Claims Assessor Ph: 1300 113 113 Fax: 08 8004 9113 medicalclaims@healthpartners.com.au	Ph: 1300 113 113 Fax: 08 8113 2259 ask@healthpartners.com.au	SPS* HP	SPS
Navy Health Ltd	PO Box 172 BOX HILL VIC 3128	Ph: 1300 217 736 Fax: 03 9899 4234 http://navyhealth.com.au/ query@navyhealth.com.au	Medical Claims Assessor Ph: 1300 217 736 Fax: 03 9899 4234 query@navyhealth.com.au	Ph: 1300 217 736 Fax: 03 9899 4234 query@navyhealth.com.au	NHB*	NHB
Nurses & Midwives Health Effective 1 January 2022 Nurses & Midwives Health merged with Teachers Health Fund and is now a brand of Teachers Health Fund.	GPO Box 9812 SYDNEY NSW 2001	Ph: 1300 344 000 http://www.nmhealth.com.au info@nmhealth.com.au	Ph: 1300 344 000 info@nmhealth.com.au	Ph: 1300 344 000 info@nmhealth.com.au	NMW* NMW	NMW
Onemedifund	Locked Bag 25 WOLLONGONG DC NSW 2500	Ph: 1800 148 626 Fax: 1300 673 406 https://www.onemedifund.com.au/ info@onemedifund.com.au	Ph: 1800 148 626 Fax: 1300 673 406 info@onemedifund.com.au	Ph: 1800 148 626 Fax: 1300 673 406 info@onemedifund.com.au	OMF*	OMF
Peoplecare Health Insurance Previously Lysaght Peoplecare	Locked Bag 33 WOLLONGONG DC NSW 2500	Ph: 1800 808 690 Fax: 1300 673 405 https://www.peoplecare.com.au/ info@peoplecare.com.au	Ph: 1800 808 690 Fax: 1300 673 405 info@peoplecare.com.au	Ph: 1800 808 690 Fax: 1300 673 405 info@peoplecare.com.au	LHM*	LHM
Phoenix Health Fund Limited Previously called Phoenix Welfare Association	PO Box 156 NEWCASTLE NSW 2300	Ph: 1800 028 817 Fax: 02 4968 2229 http://www.phoenixhealthfund.com.au/ enquiries@phoenixhealthfund.com.au	Ph: 1800 028 817 Fax: 02 4968 2229 medicalclaims@phoenixhealthfund.com.au	Ph: 1800 028 817 Fax: 02 4968 2229 claims@phoenixhealthfund.com.au	PWA*	PHF
Police Health Limited As at 20 Jun 2020, Emergency Services Health is a brand under Police Health, retaining the Eclipse ID of EHS.	PO Box 6111 ADELAIDE SA 5000	Ph: 1300 057 054 Fax: 08 8112 7099 http://www.policehealth.com.au/Home/ providerenquiries@policehealth.com.au	Ph: 1300 057 054 Fax: 08 8112 7099 providerenquiries@policehealth.com.au	Ph: 1300 057 054 Fax: 08 8112 7099 providerenquiries@policehealth.com.au	SPE* PH	POL

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Queensland Country Health Fund Limited Previously called MIM Employees Health Fund Society. Access Gap Cover payable under all QCH Fund products.	PO Box 42 AITKENVALE QLD 4814	Ph: 07 4412 3500 https://www.queenslandcountry.health info@queenslandcountry.health	Ph: 07 4412 3500 info@queenslandcountry.health	Ph: 1800 813 415 info@queenslandcountry.health	QCH* MIM	QCH
Reserve Bank Health Society Limited Previously called Reserve Bank Health Fund	Locked Bag 23 WOLLONGONG DC NSW 2500	Ph: 1800 027 299 Fax: 1300 309 704 https://www.myrbhs.com.au/ info@myrbhs.com.au	Ph: 1800 027 299 info@myrbhs.com.au	Ph: 1800 027 299 Fax: 1300 309 704 info@myrbhs.com.au	RBH*	RBH
see-u by HBF Previously called HBF Health Limited trading as CUA Health	Locked Bag 2234 Brisbane QLD 4001	Ph: 1300 499 260 https://www.seeuhealthinsurance.com.au info@seeuhealthinsurance.com.au	Ph: 1300 499 260 info@seeuhealthinsurance.com.au	Ph: 1300 499 260 info@seeuhealthinsurance.com.au	CPS*	CHF
Teachers Health Fund Previously called NSW Teachers Federation Health Society. Access Gap Cover payable under all Teachers Health Fund products including UniHealth Insurance.	GPO Box 9812 SYDNEY NSW 2001	Ph: 1300 728 188 Fax: 1300 728 388 https://www.teachershealth.com.au/ info@teachershealth.com.au	Ph: 1300 728 188 Medical@TeachersHealth.com.au	Ph: 1300 728 188 Fax: 1300 728 388 info@teachershealth.com.au	NTF*	TFH
The Doctors' Health Fund Limited Previously called the AMA Health Fund	PO Box Q1749 QUEEN VICTORIA BUILDING NSW 1230	Ph: 1800 226 126 Fax: 02 9260 9958 https://www.doctorshealthfund.com.au/ info@doctorshealthfund.com.au	Ph: 1800 226 126 Fax: 02 9260 9958 info@doctorshealthfund.com.au	Ph: 1800 226 126 Fax: 02 9260 9958 info@doctorshealthfund.com.au	AMA*	AMA
TUH Previously called Queensland Teachers Union Health Society, Teacher's Union Health. Union Health is a new brand issued by TUH effective as at 14 September 2018.	PO Box 265 FORTITUDE VALLEY QLD 4006	Ph: 1300 360 701 Fax: 07 3252 3239 http://tuh.com.au/ enquiries@tuh.com.au	Ph: 1300 360 701 Fax: 07 3252 3239 enquiries@tuh.com.au	Ph: 1300 360 701 Fax: 07 3252 3239 enquiries@tuh.com.au	QTU* TUH	QTU
Westfund Benefits will be payable up to the Medicare Benefits Schedule (MBS) only under Basic Hospital Cover.	PO Box 235 LITHGOW NSW 2790	Ph: 02 6353 1399 http://www.westfund.com.au/ enquiries@westfund.com.au	Ph: 02 6352 0749 medicalbenefits@westfund.com.au	Ph: 02 6353 1399 enquiries@westfund.com.au	WFD*	WFD

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PLEASE NOTE: AHSA FUND NAME CHANGES AND MERGERS
* AHM was taken over by Medibank Private effective 1 November 2011.
* CBHS Corporate Health Pty Ltd is a new AHSA Fund effective from 1 September 2016.
* CPS Health Benefits Society (CPS) had taken over CUA Members' Benefits Friendly Society (Credicare) (CUA) and they have taken the name of Credicare Health Fund (CUA).
* Emergency Services Health Pty Ltd was a new AHSA Fund effective 9 January 2017, but is a brand under Police Health effective 20 June 2020.
* Frank Health (GMHBA) joins AGC from 1 May 2021.
* GMF/Healthguard has merged with HBF. From 13 February 2017 HBF participates in AGC in all states except WA.
* GMHBA has joined Access Gap Cover effective 1 April 2016.
* Grand United Health Fund Pty has been purchased by NIB
* health.com.au is a new AHSA member fund effective 1 April 2012. health.com.au integrated with Frank Health effective 1 July 2021.
* myOwn became an AHSA Fund effective 10 July 2017. They have changed their name to AIA Health Insurance effective 1 August 2020.
* Nurses & Midwives Health Pty Ltd is a new AHSA Fund effective from 16 January 2017. It merged with Teachers Health effective 1 January 2022.
* rt health no longer participates effective 15 November 2021. They have been acquired by HCF.
* Transport Health Fund no longer participates effective 15 November 2021. They have been acquired by HCF.
* UniHealth Insurance is brought to you by Teachers Health Fund.
* Union Health is a brand issued by TUH effective 14 September 2018.
* The Westfund Fund ID was updated from WDH to WFD effective 1 August 2011.
* CUA Health has changed their name to see-u by HBF effective 1 March 2024.

ADDITIONAL NOTES:
* Westfund -Benefits will be payable up to the Medicare Benefits Schedule (MBS) only under Basic Hospital Cover.
* Transport Health -Benefits will be payable up to the Medicare Benefits Schedule (MBS) only under Basic Hospital Cover.
* Australian Unity Health Limited -Benefits will be payable up to the Medicare Benefits Schedule (MBS) only for the following products:
    Saver Hospital (B1) Simple Hospital (YB2 & YB3), Smart Start (LB), Care 'n Repair (BA & BA3), Budget Hospital (B2), Simple Saver (YCB & YCC).